

## **FREQUENTLY ASKED QUESTIONS ZOSTAVAX® (SHINGLES VACCINATION)**

### **WHAT IS ZOSTAVAX®?**

®Zostavax is a single dose vaccine used to prevent shingles in patients 60 years and older.

### **HOW IS IT COVERED UNDER PEEHIP?**

Zostavax® is covered under both the PEEHIP **Medical** and **Prescription Drug Plan**. Although the PEEHIP benefits were originally designed for the Zostavax vaccine to be administered in a physician's office and the medical claim filed to Blue Cross and Blue Shield of Alabama by the physician's office, PEEHIP allows members age 60 and over who are enrolled in the PEEHIP Hospital Medical plan to also receive coverage for the Zostavax® vaccine at a **network pharmacy** and the drug claim filed to MedImpact by the pharmacy.

### **WHERE DO I GO TO GET THE VACCINE?**

The vaccine can be administered in a **physician's office** or administered by a **network pharmacist**. However, because this product requires unique storage and must be administered within ½ hour of removal from storage and is of high cost, many physicians are choosing not to purchase or supply the vaccine. Check with your physician's office first to determine if your doctor offers the vaccine. If your doctor does not offer the vaccine, check with your pharmacist to determine if the pharmacy offers the vaccine. If the Zostavax prescription is obtained from the pharmacy, the vaccine should be properly administered by a health professional, physician, or pharmacist licensed by the state of Alabama to administer the vaccine.

#### **Medicare Retirees:**

Zostavax is a Part D covered vaccine and can be administered by a network pharmacist or in a physician's office. Effective July 1, 2013, Zostavax administered in a physician's office should be filed by the physician's office directly to MedImpact through TransactRx. Physician's offices can contact TransactRx at 1-866-522-3386 or access their website at [www.transactrx.com](http://www.transactrx.com), to enroll for online filing of the Zostavax vaccine. An online frequently asked questions and answers document is also available.

NOTE: If necessary, members can use the Medicare Part D Direct Member Reimbursement Form to file paper claims directly to MedImpact for reimbursement if the physician's office does not file with TransactRx.

### **HOW MUCH DOES IT COST?**

There is no copayment to the members for the vaccine.

### **WILL THE MEMBER BE CHARGED A MEDICATION ADMINISTRATION FEE FROM THE PHARMACY?**

If the pharmacy charges an administration fee for the vaccine, the plan will reimburse the member for incurred costs up to \$20.00. The member must submit a manual claim form with all supporting receipts to MedImpact. A manual claim form is available on the MedImpact website (member registration required): <https://mp.medimpact.com/ala> or the member may contact MedImpact Customer Service by calling 1-877-606-0727. Please allow 2 weeks for processing of the claim. All pharmacy submitted claims for the medication administration fee reimbursement will be denied.

### **IS THE MEDICATION ADMINISTRATION FEE INCLUDED IN THE CO-PAY?**

No. The administration fee, if charged, is determined by the pharmacy. The plan will reimburse the member up to \$20.00 for the fee.